



**Message: RE: RFO - [REDACTED]** **RE: RFO - [REDACTED]**

**From** Carrie Hoelscher **Date** Thursday, June 1, 2017 3:35 PM  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.Kraft@oa.mo.gov

 **image001.jpg** (3 Kb HTML)  **image002.png** (7 Kb HTML)

Hi Emily,

I understand what they're saying, but many of these communities our subs are in literally have no place to go to even ask for financial assistance. There is no community service assistance for most of the items they're requesting through RFOs. So the term "no other funding sources available in the area" is very literal, it's not the sub just failing to list who've they've contacted, there is literally no one in their area to contact. This is especially true when needing help paying a car payment or insurance, car repairs, tuition assistance (to pay remaining balance after applying for financial aid), a/c window units, etc. Most of our RFOs are from smaller communities that have absolutely no resources to help fund these types of assistance. In these cases, which is the majority of what I see come across my desk, what would DSS have my subs do?

Carrie

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**From:** Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]  
**Sent:** Thursday, June 1, 2017 7:07 AM  
**To:** 'Carrie Hoelscher'  
**Subject:** FW: RFO - [REDACTED]

Hi Carrie – Please see DSS' response below.

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**From:** Benne, Joy  
**Sent:** Wednesday, May 31, 2017 4:19 PM  
**To:** Kraft, Emily  
**Subject:** RE: RFO - [REDACTED]

Emily,  
Please have the provider list/document the other funding sources they are reaching out to when submitting a RFO. Stating "no other funding sources available in the area" each time does not show the provider is trying to find other sources of funding.

In addition, it will show if the provider is trying to utilize the same funding source over and over again, knowing in advance the funding is not available.

Lastly, it clearly states on the RFO to include other funding sources that have been attempted.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
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**From:** Kraft, Emily  
**Sent:** Wednesday, May 31, 2017 4:03 PM  
**To:** Benne, Joy  
**Subject:** FW: RFO - [REDACTED]

Per our discussion.

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**From:** Carrie Hoelscher [<mailto:carrie@allianceforlifemissouri.com>]  
**Sent:** Wednesday, May 31, 2017 3:57 PM  
**To:** Kraft, Emily  
**Subject:** RE: RFO - [REDACTED]

Emily,

A quick question regarding the attempt at finding funding from other sources prior to submitting an RFO. Our subs to know to check other funding sources prior to submitting an RFO, but most of them do not have other types of funding sources in their community that cover the types of services/needs they're requesting be paid through an RFO. A2A is it. In this case is it still sufficient to simply state "no other funding sources available in the area"? .

Thanks,  
Carrie

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**From:** Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]  
**Sent:** Wednesday, May 31, 2017 3:41 PM  
**To:** 'Carrie Hoelscher' <[carrie@allianceforlifemissouri.com](mailto:carrie@allianceforlifemissouri.com)>  
**Subject:** RE: RFO - [REDACTED]

Hi Carrie –

This request is approved. However, please be sure to list the other sources you attempted to obtain funding from for each request. I was speaking to DSS about preauthorization forms earlier today, and I know they are going to start being much more strict on this, possibly even start requiring you to send documentation of your requests to other agencies in addition to the list on the preauthorization form.

Thanks,

**Emily Kraft**

*Alternatives to Abortion Program Manager  
Truman Building, Room 430  
Jefferson City, MO 65102  
Phone: (573) 522-0003*

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**From:** Carrie Hoelscher [<mailto:carrie@allianceforlifemissouri.com>]  
**Sent:** Wednesday, May 31, 2017 3:29 PM  
**To:** Kraft, Emily  
**Subject:** RFO - [REDACTED]

Hi Emily,

Attached is another RFO for your review. I'm sorry, but they're in a bit of a rush on this one as well, as they're trying to avoid a late payment.

Thank you!  
Carrie  
Carrie Hoelscher  
A2A Program Manager



Email 1

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